



Refund/Exchange Instruction

- 1) Enter the quantity you are returning against the relevant order line on the Returns Note.
- 2) On the same order line, circle a return reason letter code from those listed

EXCHANGE

If you would prefer an exchange, you can go to your local store to exchange or you can ask for a credit note which is valid for 6 months. Please remember to bring your invoice with you.

REFUND

If you would prefer a refund, you will need to send the item(s) back to us within 28 days of the delivery. Please write on the returns form the reason why you are returning the item(s). We do recommend the parcel to be sent by recorded delivery, as there is an electronic track & trace available.

We do not provide free returns for unsuitable items. Items that have been washed and become faulty after the purchase are not refundable.

Once we have received the parcel your return will be processed, and you should expect your refund within 28 working days. A confirmation e-mail will be sent once your return has been refunded.

For the returned faulty items we will refund you the full cost including delivery charges. Please send us an image of your postage receipt via e-mail to customerservices@selectfashion.co.uk

For unsuitable items retain the proof of posting until you receive a refund.

If you have any further queries, please do not hesitate to contact us.

Customer Service

Email: customerservices@selectfashion.co.uk

Phone Number: +44 (0)1923 382050

Opening Hours: Monday to Friday, 9.00am to 5:30pm, excluding bank holidays.

Return Address

80-82 PRETORIA ROAD, EDMONTON, LONDON

N18 1SP

United Kingdom

We will consider the overall condition of the product returned prior to making a refund.

The original swing ticket and any relevant product packaging should be presented as well as the item being in a re-saleable condition.

We regret that we are unable to accept returns of jewellery for piercings or briefs for hygiene reasons unless defective in quality, description or performance.

Please be advised all refunds can take up to 2 - 3 weeks to process.

Please note as per our terms and conditions of sale - only regular priced items may be returned.

Issue Date: _____

Order ID	
Name	
E-mail	

For Customer										
Item Code	Colour	Size	Return Qty	Return Code						
				A	B	C	D	E	F	G
				A	B	C	D	E	F	G
				A	B	C	D	E	F	G
				A	B	C	D	E	F	G
				A	B	C	D	E	F	G
				A	B	C	D	E	F	G
				A	B	C	D	E	F	G
				A	B	C	D	E	F	G
				A	B	C	D	E	F	G

Return Reason Codes:

- A Unwanted
 B Faulty
 C Too Big
 D Too Small
 E Duplicate Order
 F Wrong Size
 G Other

Other Reason:
